

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC132_CKRCT0220731_498	31 July 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>The complaints were received on 17, 24, 25, 30 and 31 July 2022 from the residents of Po Kwong Building. He/she complained about the noise nuisance generated from the Ho Man Tin tunnel works from 07:00 hours to 23:00 hours, even continue on 02:00 hours. He/she requested the Contractor to stop the construction activities immediately and reschedule the construction works that may generate noise nuisance to minimize the impacts.</p> <p>The chairman of Po Kwong Building referred the complaints from the residents on 25 July 2022. The residents complained about the noise nuisance generated from the Ho Man Tin tunneling work. He/she requested the Constructor to conduct an inspection in Po Kwong Building. According to the information provided by the Contractor, the construction activities from 07:00 hours on 17 July 2022 to 07:00 hours on 18 July 2022, mainly included:</p> <ul style="list-style-type: none">➤ Housekeeping➤ Drilling➤ Shotcreting➤ Breaking➤ Lifting <p>According to the information provided by the</p>	Investigation report was finalized on 8 September 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>Contractor, the construction activities from 07:00 hours on 24 July 2022 to 07:00 hours on 25 July 2022, mainly included:</p> <ul style="list-style-type: none"> ➤ Housekeeping ➤ Breaking ➤ Shotcreting ➤ Excavation ➤ Lifting <p>According to the information provided by the Contractor, the construction activities from 19:00 hours on 25 July 2022 to 07:00 hours on 26 July 2022, mainly included:</p> <ul style="list-style-type: none"> ➤ Lining ➤ Excavation ➤ Breaking ➤ Mapping ➤ Shotcreting ➤ Drilling ➤ Mucking Out ➤ Lifting <p>According to the information provided by the Contractor, the construction activities from 19:00 hours on 30 July 2022 to 07:00 hours on 31 July 2022, mainly included:</p> <ul style="list-style-type: none"> ➤ Drilling ➤ Breaking 	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<ul style="list-style-type: none"> ➤ Shotcreting ➤ Excavation ➤ Mapping ➤ Mucking Out ➤ Lifting <p>According to the information provided by the Contractor, the construction activities from 07:00 hours on 31 July 2022 to 07:00 hours on 1 August 2022, mainly included:</p> <ul style="list-style-type: none"> ➤ Housekeeping ➤ Drilling ➤ Breaking ➤ Lifting <p>Based on the information from the Contractor, the daytime activities from 07:00 – 19:00 hours on 30 July 2022, mainly included:</p> <ul style="list-style-type: none"> ➤ Drill and blast excavation ➤ Tunnel mixed ground/soft ground excavation ➤ Canopy and arch rib installation ➤ Tunnel smoothing works ➤ Mucking out from the tunnel ➤ Modification of dewatering system ➤ Site and shaft installation ➤ Pipe piling works ➤ Concreting for invert ➤ Waterproofing and lining gantry 	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>These activities were conducted in accordance with the requirement set out in the Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>ET conducted construction noise monitoring (Leq (30 min)) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-N3), in July and August 2022, in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in July and August 2022 complied with the noise criteria stipulated in EIAO-TM.</p> <p>ET conducted weekly site inspections on 9 and 23 July 2022 and 9 August 2022, no particular observations and recommendations were made regarding the noise impact from the inspection team.</p> <p>The Contractor had used the less powerful breaker to minimize the noise nuisance.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>The Contractor agreed to arrange an engineer to station onsite at all times to ensure the tunneling works would not induce unnecessary disturbance to the NSRs.</p> <p>The Contractor agreed to avoid breaking directly facing to the NSRs.</p> <p>The Contractor had installed the full enclosure to minimize the noise nuisance.</p> <p>The Contractor agreed not to conduct the construction works that may generate noise nuisance after 23:00 hours before 25 July 2022.</p> <p>The Contractor agreed to shorten the working hours of Po Kwong Building after 25 July 2022, from 07:30 to 22:00 hours on weekdays and Saturdays and 10:00 to 22:00 hours on Sundays and public holidays. The commencement time will be adjusted due to the progress of the project.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE0448-22) condition 3.d.8.</p>	
EC133_CKRCT20 220803_502	3 August 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>A complaint was received from a resident of Wah Fat Building on 3 August 2022 about the noise nuisance generated from the Ho Man Tin chiseling works after 19:00 hours. He/she requested the Contractor to stop the chiseling works after 19:00 hours.</p> <p>According to the information provided by the Contractor, the construction activities from 19:00 hours on 2 August 2022 to 07:00 hours on 3 August 2022, mainly included:</p> <ul style="list-style-type: none"> ➤ Housekeeping ➤ Breaking ➤ Shotcreting ➤ Drilling ➤ Excavation ➤ Mapping ➤ Mucking Out 	Investigation report was finalized on 13 September 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>➤ Lifting</p> <p>The Contractor agreed to arrange an engineer to station onsite at all times to ensure the tunneling works would not induce unnecessary disturbance to the NSRs.</p> <p>The Contractor agreed to avoid breaking directly facing to the NSRs.</p> <p>The Contractor had installed the full enclosure to minimize the noise nuisance.</p> <p>The Contractor agreed to keep investigating and modifying the construction procedures to minimize the impacts to NSRs.</p> <p>The Contractor had used the less powerful breaker to minimize the noise nuisance.</p> <p>The Contractor agreed to shorten the construction time after 25 August 2022, from 07:30 to 22:00 hours on Monday to Saturdays and 10:00 to 22:00 hours on Sundays and public holidays. The commencement time will be adjusted due to the progress of the project.</p> <p>The Contractor was suggested to maintain good</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE0448-22) condition 3.d.8.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p>	
EC134_CKRCT20 220809_504	9 August 2022	Contract Complaint Hotline	Kai Tak West Contract (Contract No.: HY/2014/07)	Noise	<p>A complaint case was referred by Kai Tak West contract (Contract No.: HY/2014/07) on 9 August 2022. A resident of Grand Waterfront complained about the noise nuisance generated from the Ma Tau Kok tunnel works was continue on 8 August 2022 nighttime.</p> <p>According to the information provided by the Contractor, the construction activities from 19:00 hours on 8 August 2022 to 07:00 hours on 9 August 2022, mainly included:</p> <ul style="list-style-type: none"> ➤ Breaking 	Investigation report was finalized on 8 September 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<ul style="list-style-type: none"> ➤ Mapping ➤ Shotcreting ➤ Drilling ➤ Mucking Out <p>Scaling works was conducted in Ma Tau Kok site from 19:00 hours to 23:00 hours on 8 August 2022.</p> <p>The Contractor agreed to arrange an engineer to station onsite at all times to ensure the tunneling works would not induce unnecessary disturbance to the NSRs.</p> <p>The Contractor agreed to avoid breaking directly facing to the NSRs.</p> <p>The Contractor had installed the full enclosure to minimize the noise nuisance.</p> <p>The Contractor agreed to stop the scaling works before 23:00 hours.</p> <p>The Contractor had used the less powerful breaker to minimize the noise nuisance.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE0799-22) condition 3.d.6.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary</p>	
EC135_CKRCT20 220827_520	27 August 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC136_CKRCT20 220827_519	27 August 2022	Contract Complaint Hotline	The Contractor & Engineer	Odour	A complaint was received from a resident of Ultima on 27 August 2022 about the sewage smell was detected at the footbridge near the Ho Man Tin construction site. The complainant suspected that the odour nuisance was related to Ho Man	Investigation report was finalized on 13 September

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>Tin construction site. He/ she requested the Contractor to provide appropriate responses for follow-up actions.</p> <p>ET conducted a weekly site inspection on 9, 23 August 2022, and 6 September 2022, no particular observations and recommendations were made regarding the odour impact from the inspection team.</p> <p>The Contractor was confirmed that there are no construction works that may generate odour nuisance was conducted on 27 August 2022.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the odour mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was agreed to stop the discharging point at Fat Kwong Street.</p> <p>The Contractor was conducted a site inspection on 30 August 2022, no sewage water accumulation and odour impact was found in the site area near Ultima.</p> <p>The Contractor was agreed to keep monitoring</p>	2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>the situation of sewage pipe through regularly site inspection.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the works to the nearby residents.</p> <p>The Contractor was suggested to carry out additional dust and odour monitoring to prevent the impact. (e.g. NO2, CO, SO2, and NH3 Monitoring)</p> <p>All drainage facilities and erosion and sediment control structures should be regularly inspected and maintained to ensure proper and efficient operation at all times. Deposited silt and grit should be removed regularly and disposed of properly.</p>	

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	4	0	0
Cumulative Project-to-Date	137	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	3	0
	Cumulative Project-to-Date	116	0